BeautyoftheBass Creations.

Terms and conditions of sale.

Payment.

You must be 18 or over to commission a custom creation from me. By signing this contract of sale, you agree to pay for your custom creation within a 60 day period of the character being completed. Photos of the completed creation will be photographed and timestamped.

For a custom costume project to be accepted and started, I require a 30% non-refundable deposit. This covers material costs and secures your place. Before I start your character, I will need to discuss payment plans with you. Whether this be a full payment made once or several payments, this needs to be discussed and agreed upon. You will not receive any of your commission, until the full amount has been paid for.

Payments can be made via Paypal or Bank transfer. If you wish to pay with Paypal, I ask that you cover the fee. Bank transfer payments are preferable.

Full payments are preferred, however this does not mean your costume will be completed at a faster rate than what is initially agreed upon. You will be given an estimated time period of construction.

If for some reason you disappear, cut contact or refuse to pay for the suit within 60 days of its completion, I reserve the right to alter the design and sell that suit on, or destroy the creation. No refund shall be given if the suit was completed as this is a breach of contract.

Unrequested payments will be refunded and no production will commence. This applies to individuals who have not already made the 30% non-refundable deposit.

Postage.

I ship internationally and pack my creations with upmost care.

Once your character has been completed, I will sent you a price for postage with different shipping options. Once that has been taken care of, your character will be sent straight to you! I would advise you allow me to place insurance on the shipping, as I am not responsible for any damages or loss during transit and will not refund you. This is something you will need to take up with the courier, so that you may receive compensation. I will never send a custom commission without it being signed for.

I will provide you with proof of postage and in some cases, a tracking number.

Character creation process.

Quotes are not final prices until a deposit has been made and all options are discussed. Quotes are valid for 6 months. I reserve the right to change the price of a suit until a final price is agreed or a deposit is made. Once a price is agreed on, you may upgrade, but you may not downgrade. You can request for features and upgrades to not be included, but this does not bring the final price down once a deposit is made.

I reserve the right to refuse your character or aspects of your characters design for any reason. Reasons for a design refusal, may be any of the following.

-I feel it does not fit within my skillset or style. In this case, I may recommend another maker that will do your character justice.

-The customer has been rude, unclear or threatening.

-The application was incomplete, vague or unreadable.

-If I have reason to believe the character is stolen or heavily based off another design.

You have no right to demand a commission from me if you have completed the application form. The form is there for me to decide which creations and customers I am happy to take on.

I will give you an estimated time of completion, however this is not guaranteed. I will attempt deadlines, but if it is not met then I am not entitled to give you a refund or extras. I will do so at my own discretion.

During the creation of your character, I will supply you with ‘work in progress’ photos. If you feel something is not right, tell me straight away so that I may rectify that before I go any further. Major design changes may not be possible to change, so please be sure about your design and pay attention to the photos I sent you during creation. If you wish to upgrade a part that has not been created yet, that may be possible. However, down grading parts is not an option as I will have already purchased or prepared the tools and materials needed.

Cancelations/Refunds/Repairs.

All my custom products come with a 3month Warrantee, to cover the materials and my craftsmanship. You may extend the warrantee to a year with a £100 fee. This upgrade covers repairs such as:

-Popped seams.

-Loose/Dislodged parts.

-Airbrush fading

-Electrical failure/breakage.

As stated above, the 30% deposit is non-refundable. However, if you decide to cancel the creation of your character, the refund will depend upon how far along I am in the process. I will decide the amount you are entitled to, and will supply reasoning for this in great detail. I will not send the unfinished costume to you if you cancel the commission, but rather redesign and sell it on, or destroy it.

If you are unhappy with your product for any of the reasons listed, alterations or partial refunds are offered. (You cannot send the item back for a refund unless one of the following applies.)

-The product does not fit.

-The product breaks down heavily within the 3 month period.

-The product is not as the photos I provided described.

I am not entitled to offer you a refund or free repair if:

-You have tampered with the product, or tried to fix a problem yourself.

-You knew about a specific problem or weakness in the costume and agreed this was acceptable before it was sent to you.

-You don’t want the item anymore.

I will offer free repairs to your product within the 3 month period, provided postage is paid for by the customer. Repairs made to the item after this period may come with a fee.

If we agree a refund is needed, you MUST send back the item in question to me, with the postage covered by you.

Liability disclaimer.

For health and safety reasons, I will not install large speakers into your costume. If your costume has electronics installed by me, it is your responsibility to look after them and to keep them in safe working order.

I am not liable for any harm that comes to you as a result of wearing my products. This includes:

-Heat stroke or heat exhaustion.

-Injury from impaired vision caused by the mask.

-Physical injury from electronics caused by miss-use or neglect.

-Injury caused by others as a result of wearing one of my costumes.

All of these can be avoided easily by taking the following advice on board.

-Prepare yourself for wearing the creation by practicing wearing it, in short sessions to learn your heat limits. Drink plenty of water and eat before performing. Perhaps even invest in cooling equipment.

-Learn your vision limitations and take extra care as a result of this.

-Look after your electronics by keeping them clean and looking for signs of wear and tear.

-Do not suit alone in public areas, but rather take people you trust along with you to protect you from any violence. Also, do not wear your costume in inappropriate areas that may take action against you for wearing a cosmetic item that conceals your face.

The customer agrees to the terms.

Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signed:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_

Amy Ginever/BeautyoftheBass Creations, agrees to the terms.

Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signed:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_